



Lincoln County Echo Mountain Complex Fire Recovery Update #03

Revised: 11/18/20 08:00am

This is a notice from the Lincoln County Sheriff's Office regarding recovery and resource updates for those affected by the Echo Mountain Complex Fire and Straight-Line Wind event.

Resources and updates available in Spanish at www.co.lincoln.or.us/echomountainfire

Have specific questions regarding the Echo Mountain Fire Complex recovery effort? Email us directly at: echomtnfirerecovery@co.lincoln.or.us

Sections included in this update:

1. [FEMA & SBA Updates](#)
2. [Insurance](#)
3. [Behavioral Health Services](#)
4. [Post Disaster Debris Management Clean Up Process](#)
5. [Wildfire Resource Navigator](#)
6. [Tax Assessor Updates](#)
7. [American Red Cross Updates](#)
8. [City/State/Federal Coordination](#)
9. [Additional Resources](#)
10. [Lincoln County Emergency Call Center](#)

Attachments included with this update:

- Recovery Checklist
- FEMA Direct Housing FAQ

1. FEMA and Small Business Administration (SBA) Updates:

- **FEMA Approves Lincoln County for Direct Housing Assistance**
 - [Announcement Spanish](#)
 - [FAQ Info Sheet Spanish](#)
- **Update Your Information**
 - It is important to update your FEMA claim with current contact information and/or housing status.
- **New Claims:**
 - If you were affected and have not yet applied, don't delay, the deadline was extended to November 30th. Those who have uninsured or underinsured losses can apply with FEMA in one of three ways: online at disasterassistance.gov, via the [FEMA app](#), or call **800-621-3362** (TTY: 800-462-7585).
- **Do Not Give up! File an Appeal!**
 - If you receive a letter stating you are ineligible for disaster assistance, it could mean FEMA just needs more information from you. Denial letters include information about how to appeal. ALWAYS go through the appeal process! [FEMA Appeals](#)
- **Beware of Scams and Fraud!**
 - Report scam, price gouging, or fraud to your local law enforcement. You can also file a report by calling the FEMA Disaster Fraud Hotline: 866-720-5721, by email at disaster@leo.gov, or via the Federal Trade Commission (FTC) at ftc.gov/complaint.
- **Ineligible – Reasons Why FEMA May Have Found You Ineligible**
 - If you received a letter from FEMA that says you're ineligible for assistance, that's not the last word. A quick fix, like providing more information, may change FEMA's decision. [FEMA Ineligible FACT SHEET](#)

- **Small Business Administration Loans (Individuals, Businesses and Private Non-Profits)**

- [Deadline extended to November 30th for SBA loan applications](#)
- Low-interest disaster loans – SBA
- Website: www.sba.gov/services/disasterassistance
- Phone: 1-800-659-2955 or TTY 800-887-8339
- SBA will require you file a FEMA claim prior to approval for a SBA loan.

2. Insurance:

The Division of Financial Regulation's consumer advocates are here to help you understand your insurance coverage and navigate the claims process. If you have questions or need help with a problem regarding your claim following a fire at your home, contact the division at 888-877-4894 (toll-free) or visit <https://dfr.oregon.gov/Pages/index.aspx>

3. Lincoln County Behavioral Health Services:

Launching CORE (Community Outreach & Recovery Education) which is a newly formed team designed to help address the ongoing behavioral health impacts of the recent wildfires as well as COVID-19. Mental health outreach workers will support the community's resilience by helping to strengthen natural support systems, connect folks to needed resources, and to provide brief & community-based coping-skills to those affected by the wildfires. CORE is wanting to build relationships with community partners to channel outreach & resilience-building efforts. To contact CORE email Shelby Houston at shouston@co.lincoln.or.us or call 541-272-4138 M-F 8-4:30pm.

4. Post Disaster Debris Management Clean Up Process:

Lincoln County Solid Waste District is providing resource information for those property owners who are engaged in their own recovery efforts. Additionally, we are working with State and Federal resources on debris removal assistance programs.

- EPA's Phase I collection of Household Hazardous Waste is now completed.
- Phase II cleanup of hazardous trees, metals, concrete, and ash is set to begin in December. Phase II will be managed by ODOT.

To protect waterways and fish habitats, we are continuing to work with EPA, DEQ, and the Lincoln County Soil and Water Conservation District on erosion control measures.

If you have any questions, please contact the Lincoln County Solid Waste District at solidwaste@co.lincoln.or.us or call 541-574-1285

State Update:

The State announced the 16th it is providing no-cost wildfire cleanup for homes and businesses. Property owners must complete the Right-of-Entry form, which permits crews to work on private property.

- [Full Media Release](#)
- More Info Go to - wildfire.oregon.gov/cleanup, or call 503-934-1700.

5. Wildfire Resource Navigator Update:

In an effort to ensure every person displaced by the Echo Mountain Wildfire is able to access the help they need, the county has contracted with the Olalla Center, a local nonprofit organization that has a long history of assisting Lincoln County residents in need to provide a wildfire resource navigator. See the attached announcement to learn more.



Wildfire Resource Navigator – Bethany Grace Howe

- Sponsored by Lincoln County Board of Commissioners and Olalla Center
- Available at Outlet Mall, Suite 410 (County mini MARC), 11am to 1:30pm, Wed – Friday
- Available by Phone 8am to 8pm, 541-921-0408
- Available by email bethanyh@olallacenter.org
- <https://www.co.lincoln.or.us/boc/page/wildfire-resource-navigator>

6. Lincoln County Tax Assessor & Tax Collector:

County Assessor and Tax Collector would like to remind property owners victim to fire-damaged property to contact their offices. Value adjustments due to property damage may result in potential property tax adjustments for 2020, but each property owner must complete an application to initiate the process.

- Call or email for information on the 2020-21 property tax preparation due to fire damage, and to update your mailing address:
- Assessor's Office, (541) 265-4102, email assessorinfo@co.lincoln.or.us
- Tax Collector's Office, (541) 265-4139, email taxinfo@co.lincoln.or.us

7. American Red Cross:

Housing and Shelter

If you were evacuated from an Oregon wildfire or had wind damage and you need shelter, contact the American Red Cross.

Phone: 541-632-3116

Email: OregonWildfireSheltering@gmail.com

Website: www.redcross.org

8. County/State/Federal Coordination:

FEMA Recovery at a Glance:

- [Lincoln County Report](#)

Disaster Unemployment Assistance (DUA):

- The deadline to apply has been extended to Nov. 27, 2020. [Info Sheet](#)

Financial Assistance:

- 230 individuals and households have been approved for nearly \$1.8 million in federal grants through FEMA's Individuals and Households Program.
- More than \$4.9 million in U.S. Small Business Administration low-interest disaster loans have been approved for 34 homeowners and renters as of Nov. 13.

Housing Assistance:

- More than \$1.4 million in grants approved for housing repairs or replacement for 121 homeowners.
- \$387,993 in grants have been approved for personal property, transportation and other disaster-related serious needs for 204 applicants.
- 317 home inspections have been issued with 99 percent completed.

FEMA Direct Temporary Housing Approval:

- Lincoln County has been approved to participate in [FEMA's Direct Temporary Housing Program](#).
- Survivors do not apply for Direct Temporary Housing, rather FEMA will contact applicants who are eligible and meet the criteria established for the program.
- FEMA is contacting eligible survivors to determine their interest and explain the program. Based on the information provided by the applicant, FEMA determines the type of housing that will best meet the needs of each survivor's family.
- Assistance is available for up to 18 months from the date of the disaster declaration (Sept. 15, 2020 through March 15, 2022) while survivors work toward their long-term housing solution.
 - [Announcement Spanish](#)
 - [FAQ Info Sheet Spanish](#)

Outreach to Survivors:

- The External Outreach Site at Lincoln County Outlet Mall, 1500 E. Devils Lake Rd., Suite 200, Lincoln City, OR 97367, closed Nov. 14 and assisted 125 visitors.
- There have been 12 Speaker's Bureau events, providing information regarding FEMA programs throughout disaster-affected communities.
- Through Disaster Survivor Assistance (DSA) field outreach, 242 survivors were referred to disaster resources and recovery partners for needs beyond what FEMA can provide as of Nov. 9.
- Through DSA virtual outreach, at least 32,812 people were reached via 76 organizations and non-congregate shelters willing to disseminate disaster assistance information aka, DSA Distro Packet as of Nov. 9.

9. Additional Resource Information Available:

- **Legal Aid Assistance**
 - Free Legal Assistance for those impacted by Wildfires
 - <https://www.co.lincoln.or.us/emergencymanagement/page/legal-resources>
- **Small Business Administration**
 - [Fact sheet for Oregon Disaster](#) – find out if you might qualify for low interest loans to help you recover
- **Oregon Veterans**
 - [Assistance available for those affected by the disaster](#)
- **Oregon Unemployment**
 - [Unemployment assistance](#) update for those affected by wildfires
- **Housing and Community Services**
 - <https://www.oregon.gov/ohcs/Pages/index.aspx>
- **Renters Rights**
 - <https://www.oregonrentersrights.org/>
- **Insurance Commission**
 - <https://dfr.oregon.gov/Pages/index.aspx>

10. Lincoln County Emergency Call Center:

The Call Center has been transitioned to a voice menu system to ensure community members seeking information on either COVID or Wildfire resources can quickly access the services they need. There is a recorded message with options to speak to various departments related to disaster recovery as well. The call center menu is:

Call 541-265-0621

- Press 1 for menu options in Spanish
- Press 2 for COVID Updates
- Press 3 for Echo Mtn. Fire Resources miscellaneous updates
- Press 4 Planning Department for re building and septic inquiries
- Press 5 Solid Waste Department for debris management inquiries
- Press 6 Environmental Health for water system inquiries
- Press 7 Behavioral Health for access to services
- Press 8 Assessors Office for tax assessor inquiries
- Press 9 Board of Commissioners
- Press 0 for Emergency Management and all other inquiries

Lincoln County Sheriff's Office

Emergency Management Division

- Call Center: 541-265-0621
- New Email: echomtntfirerecovery@co.lincoln.or.us
- Website: www.co.lincoln.or.us/echomountainfire