Lincoln County Sheriffs' Office – Emergency Management

When to Call 911

	Emergency Call 911 (Dispatch)	Non-Emergency Call Non-Emergency #	Other Agency Resources
	Any immediate danger to life, limb or property	**Non-Emergency Events**	**No Crime or Emergency Involved**
Examples	• House or building fires • Medical emergencies, i.e., chest pains, trauma injuries • Someone is threatening or attacking you • Crime in progress • Aggressive dog attack • You have heard gun shots in your area • Vehicle accidents • Impaired/unsafe driver	Concerns or to report: • Unpermitted neighborhood burning – yard debris, etc. • Lost or loose animals in your neighborhood • Noise disturbances • Vehicle break ins **See the Non-Emergency Phone Numbers for Dispatch Centers serving Lincoln County Communities*	• Non-emergency ambulance transfers • Copies of police/fire reports • Power outages • Driving directions or road closures (tripcheck.com) **See the Lincoln Co. Public Safety Info Sheet for additional contact numbers*
When calling from landline or cell phone	• Speak clearly, be calm – when a caller is upset, it is hard to understand what they are saying or to get vital information quickly. • State which emergency service is needed and why (e.g. Fire, Police, Ambulance). • State your exact *physical* address (where you are at the time of the emergency). ○ *Mobile (cell) Phone Calls:* If you do not know the exact address look for landmarks, i.e., mile markers, addresses on mailboxes, street signs, highway signs, nearby parks, businesses, etc. • Stay on the line until your Call Taker tells you to disconnect. *If calling from mobile (cell) phone and you are driving, pull to the side of the road and stop before calling.*		
If you can't speak or hear when calling 911	• After dialing, leave the phone off the hook and make noise to let the Call Taker (Dispatcher) know you have an emergency. • Calling from a landline (hard wired phone): Your address will appear on the call taker's screen. • Calling from a mobile (cell) phone: The Call Taker may get latitude/longitude *close* to your location. • Text-to- 911: Give clear identifiers to where you are located and what your emergency is.		

Public Safety Tips	• Make sure your address is:
	  ○ Visible on the outside of your house or at roadway, especially at night.
	  ○ Posted in your home for guests or babysitters to use if they are calling from a mobile phone
	• Teach children when to call 911, when not to, and their home address; be sure a phone is within reach and they know where to find it.
	• Keep mobile phones secure so they don't accidently call 911; but if that happens do not hang up, stay on the line and explain the situation to the Call Taker.
	• Deactivated cell phones still call 911, they are not toys. Keep them turned off and charged. In an emergency you can turn it on and call 911.		

Other Information	**Non-Emergency Dispatch Center Phone Numbers (Lincoln County)** • Located on the next page **State Highway Information - ODOT:** www.tripcheck.com or "511" on your mobile or landline phone		

Disclaimer: *This list is not all inclusive and should be seen only as a representation of call types/circumstances.*

Source: *Willamette Valley Communications Center and Lincoln County Sheriff's Office*

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Non-Emergency Phone Numbers for
Dispatch Centers Serving Lincoln County, Oregon Communities

Community Areas	Non-Emergency Number to Dispatch	Business Number
Depoe Bay, Gleneden Beach, Lincoln Beach		
Police: Lincoln County Sheriff's Office	541-265-0777	541-265-4277
Fire: Depoe Bay Rural Fire Protection District	541-574-5809	541-764-2202
East Lincoln County (Elk City, Harlan, Burnt Woods, Eddyville, Chitwood, Nashville)		
Police: Lincoln County Sheriff's Office	541-265-0777	541-265-4277
Fire: OR Dept. of Forestry	541-929-9154	541-336-2273
Fire: East Lincoln County Fire Protection Dist.	541-336-5555	541-336-3311
Lincoln City (City)		
Police: Lincoln City Police	541-994-3636	541-994-3636
Fire: North Lincoln Fire and Rescue District 1	541-994-3636	541-994-3100
Newport (City and North/South)		
Police: Newport City Police Dept.	541-574-5807	541-574-3348
Fire: Newport City Fire Dept.	541-574-5808	541-265-9461
Fire: Newport Rural Fire Protection Dist.	541-574-5808	541-265-9461
North Lincoln County (Otis, Rose Lodge, Kernville)		
Police: Lincoln County Sheriff's Office	541-265-0777	541-265-4277
Fire: North Lincoln Fire and Rescue District 1	541-994-3636	541-994-3100
Seal Rock		
Police: Lincoln County Sheriff's Office	541-265-0777	541-265-4277
Fire: Seal Rock Rural Fire Protection District	541-574-5811	541-563-4441
Siletz (City and Unincorporated Areas)		
Police: Lincoln County Sheriff's Office	541-265-0777	541-265-4277
Fire: Siletz Valley Rural Fire Protection District	541-574-5812	541-444-2043
Toledo (City)		
Dispatch: Toledo City Dispatch	541-336-5555	541-336-5555
Police: Toledo City Police	541-336-5555	541-336-5555
Fire: Toledo City Fire	541-336-5555	541-336-3311
Waldport (City and Unincorporated Areas)		
Police: Lincoln County Sheriff's Office	541-265-0777	541-265-4277
Fire: Central Oregon Coast Fire and Rescue	541-574-5810	541-563-3121
Yachats (City and Unincorporated Areas)		
Police: Lincoln County Sheriff's Office	541-265-0777	541-265-4277
Fire: Yachats Rural Fire Protection District/So. Lincoln Ambulance	541-574-5813	541-547-3266
Other and State Agencies		
Oregon Department of Forestry (Toledo District)	541-265-4231	541-336-2273
Oregon Department of Transportation (Lincoln Co Highways)	503-362-0457	541-757-4211
Oregon State Police Dispatch and Newport Office	503-375-3555	541-265-5353
Pacific West Ambulance (ASA Zone 1, 2, 3 & 4)	541-574-5814	541-994-6690
South Lincoln Ambulance (ASA Zone 5)	541-574-5813	541-547-3266

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