



Lincoln County Echo Mountain Fire Complex Recovery Update #02

Revised: 10/17/20 12:00pm

This is a notice from the Lincoln County Sheriff's Office regarding recovery and resource updates for those affected by the Echo Mountain Fire complex and straight-line wind event.

Have specific questions regarding the Echo Mountain Fire Complex recovery effort? Email us directly at: echomtnfirerecovery@co.lincoln.or.us

Sections included in this update:

1. [FEMA – Disaster Survivor Assistance \(DSA\) and Outreach Center](#)
2. [Wildfire Resource Navigator](#)
3. [American Red Cross Updates](#)
4. [Post Disaster Debris Management Clean Up Process](#)
5. [Lincoln County Emergency Call Center](#)
6. [Resources Available](#)

Attachments included with this update:

- FEMA News Release – External Outreach Site Opens in Lincoln City – English and Spanish
- Lincoln County Media Release – New Service - Wildfire Resource Navigator

FEMA – Disaster Survivor Assistance (DSA) and External Outreach Center

- **New Service** – FEMA External Outreach Center at Lincoln City Outlet Mall
 - The center offers in-person visits, for residents to get information about their application, ask questions about letters they receive from FEMA, and have their documents scanned to be part of their application.
- **Moving** - Disaster Survivor Assistance Team to Lincoln City Outlet Mall
 - Continued assistance with new claim filing or updating existing claims with missing or new information.

Lincoln City Outlet Mall – Suite 200

2150 NE Oar Place

Monday through Saturday, 8:00 am – 6:00 pm

<https://www.co.lincoln.or.us/emergencymanagement/page/disaster-financial-assistance>

- **Beware of Scams and Fraud!**
 - Report scam, price gouging, or fraud to your local law enforcement. You can also file a report by calling the FEMA Disaster Fraud Hotline: 866-720-5721, by email at disaster@leo.gov, or via the Federal Trade Commission (FTC) at ftc.gov/complaint.
- **Don't Give up! File an Appeal!**
 - If you receive a letter stating you are ineligible for disaster assistance, it could mean FEMA just needs more information from you. Denial letters include information about how to appeal.
ALWAYS go through the appeal process!

- **FEMA Programs Available**

- Some FEMA assistance programs are only available for a short time frame for those who qualify. For example: Critical Needs Assistance (CNA) has been approved. This means eligible households impacted by wildfires in Clackamas, Douglas, Jackson, Klamath, Lane, Lincoln, Linn, and Marion counties may be awarded a one-time fixed amount of \$500.00 per household. Immediate or critical needs are - life-saving and life-sustaining items including, but not limited to: water, food, first aid, prescriptions, infant formula, diapers, consumable medical supplies, durable medical equipment, personal hygiene items, and fuel for transportation.

- Disaster Assistance Packet – [Disaster Fraud – Tips to Protect Yourself](#)
- [What to Expect When Applying with FEMA](#)

- **Do you need Durable Medical Equipment?**

- If you are a wildfire survivor who needs to replace durable medical equipment provided by programs like Medicare/Medicaid/CHIP, go back to where you obtained the equipment originally (your doctor for example). Depending on how your equipment was funded, the normal time frame restrictions for equipment replacement may have been waived.

Individual Assistance – FEMA

Website: DisasterAssistance.gov/ela

Phone: 1-800-621-3362 (FEMA) or

TTY 1-800-462-7585 7 a.m. to 10 p.m. PDT, seven days a week.

Reporting Scam or Fraud

Website: ftc.gov/complaint

Phone: 866-720-5721

Email: disaster@leo.gov

Low-interest disaster loans – SBA

Website: www.sba.gov/services/disasterassistance

Phone: 1-800-659-2955 or TTY 800-887-8339

You may be requested by FEMA to apply for a SBA loan, it does not mean you have to take the loan, it may be a requirement for an approved FEMA claim.

NEW SERVICE - Wildfire Resource Navigator

In an effort to ensure every person displaced by the Echo Mountain Wildfire is able to access the help they need, the county has contracted with the Olalla Center, a local nonprofit organization that has a long history of assisting Lincoln County residents in need to provide a wildfire resource navigator. See the attached announcement to learn more.

Wildfire Resource Navigator – Bethany Grace Howe

- Sponsored by Lincoln County Board of Commissioners and Olalla Center
- Available at Outlet Mall, Suite 410 (County mini MARC), 11am to 1:30pm, Wed – Friday
- Available by Phone 8am to 8pm, 541-921-0408
- Available by email bethanyh@olallacenter.org
- <https://www.co.lincoln.or.us/boc/page/wildfire-resource-navigator>



Post Disaster Debris Management Clean Up Process

We know for many it has been challenging to read through the information related to debris management clean up to decide to coordinate directly with qualified contractors through your property insurance resources or utilize the State/Federal service which requires the completion of the Right of Entry form. Regardless of which option you choose it is important to follow required clean-up processes carefully to protect your health, the environment and avoid rebuilding delays if not completed correctly.

The date for the Right of Entry application for State/Federal assistance has been extended past October 16th for at least another week. If you still have questions or are just now making a decision what option is best for you, please reach out to the Right of Entry representative to answer your questions and assistance with completing the forms.

Right of Entry Form and Questions – Deadline for submission had been extended past 10/16 for at least a week with final end date to be determined.

- In-Person Assistance
 - Lincoln City Outlet Mall (Suite 410) in the "Mini MARC"
Tuesday - Friday: 9am - 12pm (through October 23th)
- For the Oregon Right of Entry Permit Processing Center Call: 1-682-800-5737
 - Spanish and English available
- Email – LincolnROE@yahoo.com
- Online Form - <https://www.tfaforms.com/4857000>
- Downloadable PDF - <https://www.co.lincoln.or.us/emergencymanagement/page/clean>
- County Website: <https://www.co.lincoln.or.us/emergencymanagement/page/clean>

American Red Cross

Housing and Shelter

If you were evacuated from an Oregon wildfire or had wind damage and you need shelter, contact the American Red Cross.

Phone: 1-800-REDCROSS (1-800-733-2767, ext. 4)

Website: www.redcross.org

In Person: Lincoln City Community Center, 2150 NE Oar Place, 9:00am – 5:00pm

Feeding Program

- After more than 210,000 meals served, the American Red Cross turns over the feeding mission for Oregon wildfire survivors to state agencies and local community vendors.
- You can learn more about the feeding transition and read the entire media release here:
<https://www.oregon.gov/newsroom/Pages/NewsDetail.aspx?newsid=37554>

Additional housing assistance through the new county service with the Olalla Center:

- <https://www.co.lincoln.or.us/boc/page/wildfire-resource-navigator>

Lincoln County Emergency Call Center

The Call Center has been transitioned to a voice menu system to ensure community members seeking information on either COVID or Wildfire resources can quickly access the services they need. There is a recorded message with options to speak to various departments related to disaster recovery as well. The call center menu is:

Call 541-265-0621

- Press 1 for menu options in Spanish
- Press 2 for COVID Updates
- Press 3 for Echo Mtn. Fire Resources regarding rights of entry for debris clean up, donations, Red Cross for Sheltering, and how to file a FEMA Claim
- Press 4 Planning Department for re building and septic inquiries
- Press 5 Solid Waste Department for debris management inquiries
- Press 6 Environmental Health for water system inquiries
- Press 7 Behavioral Health for access to services
- Press 8 Assessors Office for tax assessor inquiries
- Press 9 Board of Commissioners
- Press 0 for Emergency Management and all other inquiries

Additional Resource Information Available:

Please find our updates related to the recovery for those affected by the Echo Mountain Fire and/or or straight-line wind damage.

- **Legal Aid Assistance**
 - Free Legal Assistance for those impacted by Wildfires
 - <https://www.co.lincoln.or.us/emergencymanagement/page/legal-resources>
- **Small Business Administration**
 - [Fact sheet for Oregon Disaster](#) – find out if you might qualify for low interest loans to help you recover
- **Oregon Veterans**
 - [Assistance available for those affected by the disaster](#)
- **County Transit Services for Disaster Victims**
 - [County Transit](#) rides are free to the Donations Site at the Outlet Mall and to the FEMA/Red Cross Services at the Community Center
- **Oregon Unemployment**
 - [Unemployment assistance](#) update for those affected by wildfires
- **Housing and Community Services**
 - <https://www.oregon.gov/ohcs/Pages/index.aspx>
- **Renters Rights**
 - <https://www.oregonrentersrights.org/>

County/State/Federal Coordination

North Lincoln Fire and Rescue (NLFR), Oregon Department of Forestry (ODF) and County Emergency Management re toured the affected wildfire area on Thursday, October 15 with representatives from FEMA and Office of Oregon Emergency Management(OEM). The focus on the tour was identifying long term recovery needs for both public infrastructure and individual property owners.

The tour was followed-up by an in person briefing on long term planning considerations between local, state and federal resources and addressing immediate resource needs for county and community services supporting the affected community members. The briefing was held at the City of Lincoln City Police Department and included representatives from NLFR, ODF, City of Lincoln City, County Departments, OEM and FEMA. The group will continue to meet in person every other week and virtual meetings between agency liaison representatives weekly.

Lincoln County Sheriff's Office

Emergency Management Division

- Call Center: 541-265-0621
- **New Email:** echomtnfirerecovery@co.lincoln.or.us
- Website: www.co.lincoln.or.us/echomountainfire